

**THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**

Report of Phone Calls Received and Other Data

January 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls:**

District 01 (Albany region)	39
District 02 (Troy-Cohoes region)	8
District 03 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	9
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	2
Unknown region	7
	<b>87</b>
For other New York State sites*	12
For out of state**	2
	<b>14</b>
CDCO Information	<b>2</b>
<b>TOTAL CALLS</b>	<b>103</b>

Of the calls received, 10 were regarding literature, 21 were for 12th-step action, and 52 were first-time callers. All other calls were for general AA meeting information.

\* Saratoga (4), Clifton Park (3), Mechanicville, Poughkeepsie, Kingston, Durhamville, Schoharie

\*\* North Carolina, Minneapolis MN

**Other Data:**

General Office Visits	14
Office visits to purchase literature	51
<b>TOTAL CDCO VISITS</b>	<b>65</b>

The Office sold \$1,104.12 in AA literature and \$288.00 in medallions in the month of January.

The CDCO website received 5079 visitors during the month of January.

The Office received 6 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.