

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

February 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	19
District 02 (Troy-Cohoes region)	9
District 03 (Catskill-Greene County region)	3
District 13 (Glens Falls-Lake George region)	7
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	2
Unknown region	8
	55
For other New York State sites*	2
For out of state**	4
	6
CDCO Information	6
TOTAL CALLS	67

Of the calls received, 18 were regarding literature, 10 were for 12th-step action, and 25 were first-time callers. All other calls were for general AA meeting information.

* Saratoga (1), Woodstock (1)

** Texas (1), Nebraska (1), Florida (2)

Other Data:

General Office Visits	4
Office visits to purchase literature	65
TOTAL CDCO VISITS	69

The Office sold \$1,578.35 in AA literature and \$341.75 in medallions in the month of February.

The CDCO website received 6681 visitors during the month of February.

The Office received 11 emails at chair@aaalbanyny.org during the month of February. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.