THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data February 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 02 (Troy-Cohoes region) District 03 (Catskill-Greene County region) District 13 (Glens Falls-Lake George region) District 14 (Schenectady region) District 17 (Hudson-Kinderhook region) District 18 (Rensselaer-Nassau region) Unknown region 8 For other New York State sites* 2 For out of state** 4 6		
District 03 (Catskill-Greene County region) District 13 (Glens Falls-Lake George region) District 14 (Schenectady region) District 17 (Hudson-Kinderhook region) District 18 (Rensselaer-Nassau region) Unknown region 8 For other New York State sites* For out of state** 4 CDCO Information 6	District 01 (Albany region)	19
District 13 (Glens Falls-Lake George region) 7 District 14 (Schenectady region) 5 District 17 (Hudson-Kinderhook region) 2 District 18 (Rensselaer-Nassau region) 2 Unknown region 8 55 For other New York State sites* 7 For out of state** 8 CDCO Information 6	District 02 (Troy-Cohoes region)	9
District 14 (Schenectady region) District 17 (Hudson-Kinderhook region) District 18 (Rensselaer-Nassau region) Unknown region Strong of the New York State sites* For out of state** CDCO Information 5 District 14 (Schenectady region) 2 District 17 (Hudson-Kinderhook region) 2 District 18 (Rensselaer-Nassau region) 8 District 19 (Hudson-Kinderhook region) 2 District 18 (Rensselaer-Nassau region) 8 District 19 (Hudson-Kinderhook region) 8 District 19 (Hudson-Kinderhook region) 8 District 19 (Hudson-Kinderhook region) 8 District 18 (Rensselaer-Nassau region) 8 District 18 (Rensselaer-Nassau region) 8 District 19 (Hudson-Kinderhook region) 9 District 19 (Hudson-Kinderhook region)	District 03 (Catskill-Greene County region)	3
District 17 (Hudson-Kinderhook region) District 18 (Rensselaer-Nassau region) Unknown region 8 For other New York State sites* For out of state** 4 CDCO Information 6	District 13 (Glens Falls-Lake George region)	7
District 18 (Rensselaer-Nassau region) Unknown region 8 For other New York State sites* For out of state** 4 CDCO Information 6	District 14 (Schenectady region)	5
Unknown region 8 55 For other New York State sites* 2 For out of state** 4 CDCO Information 6	District 17 (Hudson-Kinderhook region)	2
For other New York State sites* For out of state** 4 CDCO Information 6	District 18 (Rensselaer-Nassau region)	2
For other New York State sites* For out of state** 4 CDCO Information 6	Unknown region	8
For out of state** 6 CDCO Information 6		55
For out of state** 6 CDCO Information 6		
CDCO Information 6	For other New York State sites*	2
CDCO Information 6	For out of state**	4
		6
TOTAL CALLS 67	CDCO Information	6
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	TOTAL CALLS	67

Of the calls received, 18 were regarding literature, 10 were for 12th-step action, and 25 were first-time callers. All other calls were for general AA meeting information.

Other Data:

General Office Visits	4
Office visits to purchase literature	65
TOTAL CDCO VISITS	69

The Office sold \$1,578.35 in AA literature and \$341.75 in medallions in the month of February.

The CDCO website received 6681 visitors during the month of February.

The Office received 11 emails at chair@aaalbanyny.org during the month of February. All were resolved.

All CDCO reports are available at https://aaalbanyny.org/cdco-reports/

Respectfully Submitted, CDCO data coordinator, Kate O.

^{*} Saratoga (1), Woodstock (1)

^{**} Texas (1), Nebraska (1), Florida (2)