

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
October 2011

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Welcome to our friends in District 17. We are grateful that we can now provide telephone and other 12-step services to the Chatham, Hudson, Kinderhook region.

Telephone Calls

District 1 (Albany area)		48
District 2 (Troy-Cohoes area)		14
District 14 (Schenectady area)		12
District 17 (Hudson, Kinderhook area)		1
District 18 (Rensselaer-Nassau area)		2
		77
Calls from other New York State sites*		14
From out of state**		
		16
Calls regarding:		
Al-Anon		4
Literature		6
CDCO business		19
12 th Step action		19
Gay and lesbian meetings		1
Sex and Love Addicts Anonymous		1
Narcotics Anonymous	3	
Special needs	2	
		55

TOTAL CALLS: **148**

*Amsterdam (3), Clifton Park (3), Delaware County, Horseheads, New York City (2), Plattsburgh, Saratoga, Syracuse, and Washington County.

**Los Angeles, CA and Tennessee.

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|--------------------------------------|--|-----------|
| General office visits                |  | 7         |
| Office visits to purchase literature |  | 11        |
|                                      |  | <b>18</b> |

Manager's e-mails ([www.manager@aaalbanyny.org](mailto:www.manager@aaalbanyny.org)): 9 e-mails received and resolved.  
 The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 388 hits; 76% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'