

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**December 2011**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany area)	64
District 2 (Troy-Cohoes area)	14
District 14 (Schenectady area)	17
District 17 (Hudson-Kinderhook area)	1
District 18 (Rensselaer-Nassau area)	3
	<b>99</b>
Calls from other New York State sites*	23
From out of state**	1
	<b>24</b>
CDCO business	12
Regarding literature	7
	<b>19</b>

TOTAL CALLS: **142**

Of the total calls received, 10 were for 12<sup>th</sup> step action, 19 for Alkathons, 5 for Al-Anon, 1 for Narcotics Anonymous, and one each for Overeaters Anonymous, gay and lesbian meetings, Spanish-speaking meetings, Debtors Anonymous, and special needs. The remainder were for general meeting information.

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\*Clifton Park (4), Green County, Ithaca, Malta, New York City (6), Oneonta, Queensbury, Ridgefield Springs, Rochester (2), Saratoga (4), and Warren County.

\*\*Hartford, CN.

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General office visits	8
Office visits to purchase literature	11
	<b>19</b>

Manager's e-mails (manager@aalbanyny.org): 5 e-mails received and resolved.  
The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 519 hits; 73% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'