

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)  
Report of Phone Calls Received  
and Other Data  
April 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

*Telephone Calls*

District 1 (Albany region)	54
District 2 (Troy-Cohoes region)	12
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	7
	<b>91</b>
Calls from other New York State sites*	22
From out of state**	2
	<b>24</b>
CDCO business	<b>21</b>
	<b>136</b>
<b>TOTAL CALLS</b>	

Of the total calls received, 2 were for 12<sup>th</sup> step action, 5 for Al-Anon, 3 for Narcotics Anonymous, 2 for Bridging the Gap, and 1 for a Spanish-speaking meeting. The remaining calls were for general AA meeting information.

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\*Amsterdam, Auburn, Ballston Spa, Catskill, Clifton Park (5), Coxsackie, Hoosick Falls, Lake George (2), Morris, New York City (3), Otsego, Saratoga, Stephentown, Syracuse, and Ticonderoga.

\*\*Alberta, and Quebec, Canada.

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|--------------------------------------|-----------|
| General office visits                | 8         |
| Office visits to purchase literature | 14        |
|                                      | <b>22</b> |

Manager's e-mails ([www.manager@aalbanyny.org](http://www.manager@aalbanyny.org)): 5 e-mails received and resolved.  
The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 541 hits; 79% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'