

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
May 2012**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	51
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	19
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	6
	91
Calls from other New York State sites*	13
From out of state**	2
	15
CDCO business	25
	131
TOTAL CALLS	

Of the total calls received, 4 were for 12th step action, 3 for Al-Anon, 1 for Narcotics Anonymous, 1 for special needs, 1 for Adult Children of Alcoholics, and 7 were regarding literature. The remaining calls were for general AA meeting information.

*Amsterdam, Ballston Spa, Glenville, New York City (2), Port Jervis, Saratoga Springs (5), Suffolk County, and Westchester County.

**Cleveland, OH and Las Vegas, NV.

General office visits	4
Office visits to purchase literature	15
	19

Manager's e-mails (manager@aaalbanyny.org): 5 e-mails received and resolved.
The CDCO website (www.aaalbanyny.org) received 523 hits; 78% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'