

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
August 2012

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	61
District 2 (Troy-Cohoes region)	15
District 14 (Schenectady region)	18
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	6
	101
Calls from other New York State sites*	24
From out of state**	1
	25
CDCO business	14
TOTAL CALLS	141

Of the total calls received, 5 were for Al-Anon, 1 was for Narcotics Anonymous, 5 regarded literature, and 2 regarded special needs. The remaining calls were for general AA meeting information.

*Amsterdam, Auburn, Bolton Landing, Chenango County, Clifton Park (2), Cobleskill, Cooperstown, Galway (2), Gloversville (3), Greene County, Harrisville, Lake George, Lockport, Middleburgh, New York City, Oneonta, Plattsburgh, Schroon Lake, Stillwater, and Ticonderoga.

**Connecticut

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|                                      |           |
|--------------------------------------|-----------|
| General office visits                | 7         |
| Office visits to purchase literature | 16        |
|                                      | <b>23</b> |

Manager's e-mails ([manager@aalbanyny.org](mailto:manager@aalbanyny.org)): 1 e-mail received and resolved.  
 The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 551 hits; 74% were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'