

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
and Other Data
April 2013

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	49
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	28
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	4
	103
Calls from other New York State sites*	31
From out of state**	7
	38
CDCO business	24
TOTAL CALLS	165

Of the total calls received, 1 was for ACOA, 1 was for Al-Anon, 1 was for NA, 1 was for SLAA, and 3 were regarding literature. The remaining calls were for general AA meeting information.

*Amsterdam (2), Ballston Spa (3), Clifton Park (2), Cooperstown, Fishkill, Glens Falls (2), Greenville, Greenwich, Hoosick Falls, Malone, Mechanicville, New York City (5), Oneonta (2), Saratoga Springs (5), South Glens Falls, and Utica (2).

**Boston, MA; California; Daytona Beach, FL; Danbury, CN; Duluth, MN; Las Vegas, NV; and Ontario, Canada.

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|--------------------------------------|-----------|
| General office visits                | 3         |
| Office visits to purchase literature | 23        |
|                                      | <b>26</b> |

Manager's e-mails (manager@aaalbanyny.org): 2 e-mails received and resolved.  
The CDCO website, [www.aaalbanyny.org](http://www.aaalbanyny.org), received 1,800 hits; 56% were new visits.

The Office sold \$941 worth of AA literature, at cost, to 23 groups or individuals.

Respectfully submitted, CDCO Data Coordinator, Tom O'