

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
September 2013**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	80
District 2 (Troy-Cohoes region)	12
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	12
	123
Calls from other New York State sites*	26
From out of state**	6
	32
CDCO business	8
TOTAL CALLS	163

Of the total calls received, 1 was regarding Spanish-speaking meetings, 2 were for Narcotics Anonymous, 2 regarded public information, 3 were for literature information, 4 were for Al-Anon, and 10 were for 12th Step action. The remaining calls were for general AA meeting information.

*Ballston Spa (2), Burnt Hills, Catskill, Clifton Park (2), Cooperstown (3), Coxsackie, Delaware County, Gloversville, Johnstown, Mechanicville, New York City (6), Port Henry, Prattsville, Roxbury, Syracuse, Washington County, and Watertown.

**Boston, MA; Coral Gables, FL; Edison, NJ; Fort Worth, TX; Georgia; and Worcester, MA.

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|                                      |           |
|--------------------------------------|-----------|
| General office visits                | 5         |
| Office visits to purchase literature | 15        |
|                                      | <b>20</b> |

Manager's e-mails (manager@aalbanyny.org): 2 e-mails received and resolved.  
The Office sold \$483 worth of AA literature, at cost, to 15 groups or individuals.  
The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 1,134 hits; 57 % were new visits.  
Respectfully submitted, CDCO Data Coordinator, Tom O'