

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
March 2014

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	60
District 2 (Troy-Cohoes region)	30
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	10
District 18 (Rensselaer-Nassau region)	7
	117
Calls from other New York State sites*	18
From out of state**	3
	21
CDCO business	12
TOTAL CALLS	150

Of the total calls received, 1 regarded Narcotics Anonymous, 1 was for special needs, 2 were for Al-Anon, 6 were for 12th step action and 8 regarded literature. The remaining calls were for general A.A. meeting information.

*Binghamton, Broadalbin, Clifton Park (4), Fulton County, Jonesville, Lake Placid, Mechanicville, New York City (5) Oneonta, and Saratoga Springs (2).

**Sacramento, CA; South Carolina; and Texas.

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|-------------------------------|-----------|
| General office visits         | 15        |
| Visits to purchase literature | 12        |
|                               | <b>27</b> |

Manager's e-mails ([manager@aaalbanyny.org](mailto:manager@aaalbanyny.org)): 18 e-mails received and resolved.  
 Chairperson's e-mails ([chair@aaalbanyny.org](mailto:chair@aaalbanyny.org)): 5 e-mails received and resolved.  
 The Office sold \$909 worth of AA literature, at cost, to 12 groups or individuals.  
 The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 1,710 hits; 59 % were new visits.

Respectfully submitted, CDCO Data Coordinator, Tom O'