

**CAPITAL DISTRICT CENTRAL OFFICE (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**January 2015**

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report:

*Telephone Calls*

|  |            |
|--|------------|
| District 1 (Albany region)             | 74         |
| District 2 (Troy-Cohoes region)        | 18         |
| District 14 (Schenectady region)       | 18         |
| District 17 (Hudson-Kinderhook region) | 5          |
| District 18 (Rensselaer-Nassau region) | 4          |
|  | <b>119</b> |
|  |            |
| Calls for other New York State sites*  | 14         |
| From out of state**                    | 3          |
|  | <b>17</b>  |
|  |            |
|  |            |
| CDCO business                          | <b>22</b>  |
|  |            |
| <b>TOTAL CALLS</b>                     | <b>158</b> |
|  |            |

Of the total calls received, 1 was for Al-Anon, 1 was for Spanish-speaking meetings, 1 was for special needs, 2 were for Narcotics Anonymous, 11 were for 12<sup>th</sup> step action, and 20 were regarding literature. The remaining calls were for general AA meeting information.

\*Amsterdam, Clifton Park (2), Corinth, Glens Falls, Kingston, Oneonta, Ravena (2), Saratoga Springs (2), and Schoharie (3).

\*\*Boston, MA; Fall River, MA; and Maryland.

|                                     |           |
|-------------------------------------|-----------|
| General office visits               | 11        |
| Visits to purchase literature/coins | 39        |
|                                     | <b>50</b> |

The Office sold \$858 worth of AA literature to 20 groups or individuals and \$229 worth of medallions to 19 groups or individuals.

The CDCO website ([www.aaalbanyny.org](http://www.aaalbanyny.org)) received 1,413 hits; 57 % were new sessions.

The Office chairperson's e-mails ([chair@aaalbanyny.org](mailto:chair@aaalbanyny.org)): 5 e-mails received and resolved.

All CDCO reports are available at [www.aaalbanyny.org/reports](http://www.aaalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'