

CAPITAL DISTRICT CENTRAL OFFICE (CDCO)
Report of Phone Calls Received
And Other Data
July 2015

The office has been operating at 575 Broadway, Suites 128-130, Menands, NY 12204 (518-463-0906) since November 10, 2005. A daily log has been kept of all phone calls received since that opening day. Following is the latest monthly report:

Telephone Calls

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|--|------------|
| District 1 (Albany region) | 51 |
| District 2 (Troy-Cohoes region) | 27 |
| District 14 (Schenectady region) | 16 |
| District 17 (Hudson-Kinderhook region) | 7 |
| District 18 (Rensselaer-Nassau region) | 10 |
| | 111 |
| | |
| Calls for other New York State sites* | 21 |
| For out of state** | 2 |
| | 23 |
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| | |
| CDCO business | 24 |
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| TOTAL CALLS | 158 |
| | |

Of the total calls received, 1 was for Gamblers Anonymous, 1 was for Narcotics Anonymous, 11 were regarding AA literature or medallions, and 14 were for 12th step action. The remaining calls were for general AA meeting information.

*Amsterdam, Broadalbin, Clifton Park (2), Columbia County, Cooperstown (2), Delhi (3), Glens Falls, Lake George, Long Island (2), Nassau County, Newburgh, New York City, Rochester, Saratoga Springs, Shawangunk Correctional Facility, and Schodack.

**Cape Cod, MA; and Winterhaven, FL.

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|-------------------------------------|-----------|
| General office visits | 10 |
| Visits to purchase literature/coins | 44 |
| Total visits | 54 |

The Office sold \$641 worth of AA literature and \$386 worth of medallions, at cost, to a total of 44 groups or individuals. The CDCO website (www.aalbanyny.org) received 1,535 hits; 56 % were new sessions. The chair's and manager's e-mails received 12 messages. All were resolved. All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'