

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**December 2015**

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day: November 10, 2005. Following is the latest monthly report:

*Telephone Calls*

District 1 (Albany region)	86
District 2 (Troy-Cohoes region)	19
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	8
	<b>127</b>
Calls for other New York State sites*	10
For out of state**	2
	<b>12</b>
CDCO business	<b>17</b>
<b>TOTAL CALLS</b>	<b>156</b>

Of the total calls received, 2 were for Al-Anon, 5 were first-time callers, 9 were regarding literature, and 10 were for 12<sup>th</sup> step action. The remaining calls were for general A.A. meeting information.

\*Clifton Park, Fultonville, Granville, Jonesville, and Saratoga Springs (6).

\*\*Portland, OR; Tampa, FL.

General office visits	12
Visits to purchase literature/coins	49
Total visits	<b>61</b>

The Office sold \$802 worth of AA literature, at list price, and \$161 worth of medallions to a total of 49 groups or individuals

The CDCO website ([www.aalbanyny.org](http://www.aalbanyny.org)) received 2,209 visitors; 60 % were new visitors.

The Office received 11 emails. All were resolved.

All CDCO reports are available at [www.aalbanyny.org/reports](http://www.aalbanyny.org/reports)

Respectfully submitted, CDCO Data Coordinator, Tom O'