

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
May 2016

The office address is 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

District 1 (Albany region)	55
District 2 (Troy-Cohoes region)	20
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	3
	91
Calls for other New York State sites*	14
For out of state**	2
	16
CDCO business	17
TOTAL CALLS	124

Of the total calls received, 1 was for NA, 2 were for Al-Anon, 5 were regarding literature, and 10 were for 12th-step action. The remaining calls were for general A.A. meeting information. (11 were first-time callers.)

*Ballston Spa, Clifton Park (2), East Durham, Irvington, Johnstown, Long Island, New York City (2), Oneonta, Round Lake, Saratoga Springs, Suffolk County, and White Plains.

**Montreal, CN (2).

General office visits	13
Visits to purchase literature/coins	43
Total visits	56

The Office sold \$1,158 worth of AA literature, at list price, and \$278 worth of medallions to a total of 43 groups or individuals.

The CDCO website (www.aalbanyny.org) received 2,599 visitors; 63 % were new visitors.

The Office received 19 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at www.aalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'