

CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
August 2016

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518)-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report:

Telephone Calls

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|--|------------|
| District 1 (Albany region) | 65 |
| District 2 (Troy-Cohoes region) | 33 |
| District 14 (Schenectady region) | 14 |
| District 17 (Hudson-Kinderhook region) | 10 |
| District 18 (Rensselaer-Nassau region) | 5 |
| | 127 |
| | |
| Calls for other New York State sites* | 19 |
| For out of state** | 4 |
| | 23 |
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| | |
| CDCO business | 23 |
| | |
| TOTAL CALLS | 173 |
| | |

Of the total calls received, 1 was for Al-Anon, 1 was for Narcotics Anonymous, 8 were regarding literature, 18 were first-time callers, and 27 were for 12th-step action. The remaining calls were for general AA meeting information.

*the Adirondacks, Bolton Landing, Clifton Park, Cobleskill, Hamilton County, Lake Placid, New York City (3), Rouse's Point, Saratoga Springs (2), Schoharie County, Valatie (3), White Plains, Windham, and Woodstock.

**California; East Durham, VT (2); and West Palm Beach, FL.

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|-------------------------------------|-----------|
| General office visits | 12 |
| Visits to purchase literature/coins | 34 |
| Total visits | 46 |

The Office sold \$1,083 worth of AA literature, at list price, and \$337 worth of medallions to a total of 34 groups or individuals.

The CDCO website (www.aaalbanyny.org) received 2,499 visitors; 62 % were new visitors.

The Office received 31 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at www.aaalbanyny.org/reports

Respectfully submitted, CDCO Data Coordinator, Tom O'