

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
September 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518) 463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

| | |
|--|-----------|
| District 1 (Albany region) | 39 |
| District 2 (Troy-Cohoes region) | 10 |
| District 14 (Schenectady region) | 3 |
| District 17 (Hudson-Kinderhook region) | 1 |
| District 18 (Rensselaer-Nassau region) | 0 |
| | 53 |
| | |
| | |
| Calls for other New York State sites* | 22 |
| For out of state** | 0 |
| | 22 |
| | |
| CDCO information | 23 |
| | |
| | |
| TOTAL CALLS | 98 |

Of the total calls received, 1 was for Al-Anon, 4 were regarding literature, 8 were for 12th-step action, and 10 were first-time callers. The remaining calls were for general AA meeting information.

*Amsterdam, Clifton Park, Cobleskill, District 8, Ellenville, Gardiner, Greenville, Johnstown, Mechanicville (3), New York City, Oneonta (2), Plattsburgh (3), Roxbury, Saratoga Springs (3), and Stillwater.

**0

| | |
|--------------------------------------|-----------|
| General office visits | 11 |
| Office visits to purchase literature | 76 |
| | 87 |

The Office sold \$934 worth of AA literature, at list price, and \$395 worth of medallions.

The Office received 16 emails at chairaaalbanyny.org. All were resolved.

The CDCO website received 1.744 visitors; 52 % were new visitors.

All CDCO reports are available at www.aaalbanyny.org/reports.

Respectfully submitted,
CDCO Data Coordinator, Tom O'

