

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
October 2017**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is: (518) 463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	52
District 2 (Troy-Cohoes region)	19
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	6
	90
Calls for other New York State sites*	13
For out of state**	3
	16
CDCO information	23
TOTAL CALLS	129

Of the total calls received, 3 were regarding literature, 6 were for 12th-step action, and 15 were first-time callers. The remaining calls were for general AA meeting information.

*Ballston Spa, Elmira, Mechanicville (2), Montgomery County, Oneonta, Plattsburgh, Ravena (2), Saratoga Springs (2) and Staten Island (2).

**Baltimore, MD; California; and Lawton, OK.

General office visits	12
Office visits to purchase literature	79
	91

The Office sold \$1,246 worth of AA literature, at list price, and \$265 worth of medallions.

The Office received 16 emails at chairaaalbanyny.org. All were resolved.

The CDCO website received 1,827 visitors; 52 % were new visitors.

All CDCO reports are available at www.aaalbanyny.org/reports.

Respectfully submitted, CDCO Data Coordinator, Tom O'