

**CAPITAL DISTRICT CENTRAL OFFICE, Inc. (CDCO)
Report of Phone Calls Received
And Other Data
November 2017**

The office address is: **11 Computer Drive West, Suite 100, Albany, NY 12205**. The hotline phone number is: **(518) 463-0906**. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	53
District 2 (Troy-Cohoes region)	17
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	16
	103
Calls for other New York State sites*	14
For out of state**	1
	15
CDCO information	23
CALLS	TOTAL
	141

Of the total calls received, 2 were for bridging the gap, 2 were for NA, 8 were regarding literature, 10 were first-time callers, and 16 were for 12th-step action. The remaining calls were for general AA meeting information.

*Amsterdam, Charlton, Clifton Park (2), Cobleskill, Greece, Johnstown, Lake George, Malone, New York City (3), Oneonta, and Saratoga Springs.

**Orlando, FL.

General office visits	10
Office visits to purchase literature	61
	71

The Office sold \$983 worth of AA literature, at list price, and \$177 worth of medallions.

The Office received 22 emails at chairaalbanyny.org. All were resolved.

The CDCO website received 2,009 visitors; 64 % were new visitors.

All CDCO reports are available at www.aalbanyny.org/reports.

Respectfully submitted, CDCO Data Coordinator, Tom O'