

**CAPITAL DISTRICT CENTRAL OFFICE  
Report of Phone Calls Received  
And Other Data  
January 2018**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	58
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	16
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
	<b>95</b>
Calls for other New York State sites*	20
For out of state**	3
	<b>23</b>
CDCO information	<b>24</b>
<b>TOTAL CALLS</b>	<b>142</b>

Of the total calls received, 1 was for NA, 3 were for Al-Anon, 10 were first-time callers, 11 were for 12<sup>th</sup>-step action, and 13 were regarding literature. The remaining calls were for general AA meeting information.

\*Ballston Spa, (2), Clifton Park (2), District 8 (3), Glens Falls (2), Johnsonville, Lake George, Morris (2), New York City (2), Queensbury, Saratoga Springs, and Syracuse (2).

General office visits	11
Office visits to purchase literature	99
	<b>110</b>

The Office sold \$2,406 worth of AA literature, at list price, and \$372 worth of medallions.

The Office received 17 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

The CDCO website received 1,884 visitors; 62 % were new visitors.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'