

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**May 2018**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

**Telephone Calls**

District 1 (Albany region)	51
District 2 (Troy-Cohoes region)	24
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	1
	<b>93</b>
Calls for other New York State sites*	17
For out of state**	2
	<b>19</b>
CDCO information	<b>30</b>
<b>TOTAL CALLS</b>	<b>142</b>

Of the total calls received, 1 was for Al-Anon, 2 were for NA, 6 were regarding literature, 11 were first-time callers, and 12 were for 12<sup>th</sup>-step action. All other calls were for AA meeting information.

\*Ballston Spa, Clifton Park (2), Cooperstown (3), Greenwich, Kingston, Lake George, Larchmont, Mineola, Oneida, Saratoga (3), Utica, and Westchester.

\*\*Tennessee and Texas.

General office visits	11
Office visits to purchase literature	78
	<b>89</b>

The Office sold \$1,377 worth of AA literature, at list price, and \$321 worth of medallions.

The CDCO website received 1,470 visitors; 61 % were new visitors.

The Office received 31 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'