

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
June 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	65
District 2 (Troy-Cohoes region)	13
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
	93
Calls for other New York State sites*	16
For out of state**	2
	18
CDCO information	14
TOTAL CALLS	125

Of the total calls received, 1 was for NA, 10 were first-time callers, 11 were regarding literature, and 12 were for 12th-step action. All other calls were for general AA meeting information.

*Buffalo, Cambridge, Clifton Park (2), Fishkill, Greenville, Kingston, Lake George, Milerton, New York City, Ogdensburg, Queensbury (2), Schoharie, Schuylerville and Suffolk County.

**Santa Cruz, CA; and Texas.

General office visits	16
Office visits to purchase literature	66
	82

The Office sold \$1,611 worth of AA literature, at list price, and \$308 worth of medallions.

The CDCO website received 1,286 visitors; 23 % were new visitors.

The Office received 17 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully submitted, CDCO Data Coordinator, Tom O'