

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
July 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	60
District 2 (Troy-Cohoes region)	16
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	6
	96
Calls for other New York State sites*	24
For out of state**	5
	29
CDCO information	18
TOTAL CALLS	143

Of the total calls received, 1 was for Alateen, 10 were for 12th-step action, 10 were regarding literature, and 14 were first-time callers. All other calls were for general AA meeting information.

*Ballston Spa, Catskill, Clifton Park (4), District 5 (2), Glens Falls, Ithaca, Lake George, New York (4), Peekskill, Pine Plains, Round Top, Saranac Lake, Saratoga (3), Syracuse, and Washington County.

**Chicago, IL; Colorado; Evert, MI; Somersworth, NH.

General office visits	12
Office visits to purchase literature	57
	69

The Office sold \$781 worth of AA literature, at list price, and \$178 worth of medallions.

The CDCO website received 1,453 visitors; 88 % were new visitors.

The Office received 23 emails at chair@aaalbany.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.