

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
September 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	68
District 2 (Troy-Cohoes region)	7
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	4
	88
Calls for other New York State sites*	20
For out of state**	7
	27
CDCO information	21
TOTAL CALLS	136

Of the total calls received, 1 was for Al-Anon, 6 were regarding literature, 9 were for 12th-step action, and 11 were first-time callers.

*Cairo, Clifton Park (2), Coxsackie, Craryville, District 5, District 13, Jonesville, Lake Luzerne, Liberty, Mechanicville, Millerton, Nassau County, New York City (2), Orange County, Sherill, and Syracuse (2).

**Auburn, AL; California; Louisiana; Pennsylvania; Peoria, IL; South Carolina; and Texas.

General office visits	21
Office visits to purchase literature	77
	98

The Office sold \$1,591 worth of AA literature, at list price, and \$361 worth of medallions.

The CDCO website received 1,111 visitors; 87 % were new visitors.

The Office received 14 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.