

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
October 2018

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	65
District 2 (Troy-Cohoes region)	17
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	7
	105
Calls for other New York State sites*	35
For out of state**	4
	39
CDCO information	23
TOTAL CALLS	167

Of the total calls received, 1 was for NA, 2 were for Al-Anon, 8 were regarding literature, 8 were for 12th-step action, and 20 were first-time callers.

*Amsterdam, Athens, Ballston Spa Clifton Park (3), Cooperstown, Coxsackie, District 5, Duanesburg, Gloversville, Johnstown, Lake George, Lake Placid, Long Island, Mamaroneck, Nassau County, Newburgh, New York City (3), Poughkeepsie (2), Red Hook, Saratoga Springs (5), and Schoharie.

**California; Canada; Danbury, CN; and Florida.

General office visits	13
Office visits to purchase literature	86
	99

The Office sold \$2,097 worth of AA literature, at list price, and \$486 worth of medallions.

The CDCO website received 1,453 visitors; 90 % were new visitors.

The Office received 13 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.