

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
January 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

| | |
|--|------------|
| District 1 (Albany region) | 55 |
| District 2 (Troy-Cohoes region) | 5 |
| District 14 (Schenectady region) | 6 |
| District 17 (Hudson-Kinderhook region) | 2 |
| District 18 (Rensselaer-Nassau region) | 2 |
| | 70 |
| | |
| Calls for other New York State sites* | 19 |
| For out of state** | 5 |
| | 24 |
| | |
| CDCO information | 23 |
| | |
| TOTAL CALLS | 117 |

Of the total calls received, 3 were for Al-Anon, 3 were for 12th-step action, 11 were first-time callers, 20 were regarding literature. All other calls were for AA meeting information.

*Clifton Park (3), Ellenville, Great Neck, Greene County, Kingston (2), Liberty, New Baltimore, Poughkeepsie, Queensbury (3), Saratoga Springs, Tannersville, Ulster County, Walton, and Wilmington.

**Denver, CO; Ireland; Pittsburgh, PA; Saint Louis, MO; and San Juan, PR.

| | |
|--------------------------------------|------------|
| General office visits | 14 |
| Office visits to purchase literature | 102 |
| | 116 |

The Office sold \$3,372 worth of AA literature, at list price, and \$602 worth of medallions.

The CDCO website received 1,283 visitors; 86 % were new visitors.
 The Office received 24 emails at chair@aaalbanyny.org. All were resolved.
 All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, Tom O.