

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
February 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

| | |
|--|------------|
| District 1 (Albany region) | 52 |
| District 2 (Troy-Cohoes region) | 17 |
| District 14 (Schenectady region) | 14 |
| District 17 (Hudson-Kinderhook region) | 4 |
| District 18 (Rensselaer-Nassau region) | 2 |
| | 89 |
| | |
| Calls for other New York State sites* | 17 |
| For out of state** | 2 |
| | 19 |
| | |
| CDCO information | 25 |
| | |
| TOTAL CALLS | 133 |

Of the total calls received, 2 were for Al-Anon, 2 were for NA, 7 were first-time callers, 12 were for 12th-step action, and 16 were regarding literature. All other calls were for AA meeting information.

*Cambridge (2), Chenango County, Clifton Park (4), District 4, District 5, Jefferson County, New York City, Rochester (2), and Saratoga Springs (4).

**Georgia (2).

| | |
|--------------------------------------|-----------|
| General office visits | 16 |
| Office visits to purchase literature | 82 |
| | 98 |

The Office sold \$1,245 worth of AA literature, at list price, and \$184 worth of medallions.

The CDCO website received 1,137 visitors; 85 % were new visitors.

The Office received 23 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO Data coordinator, Tom O.