

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received**  
**And Other Data**  
**March 2019**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	69
District 2 (Troy-Cohoes region)	20
District 14 (Schenectady region)	19
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	5
	<b>117</b>
Calls for other New York State sites*	21
For out of state**	2
	<b>23</b>
CDCO information	<b>20</b>
<b>TOTAL CALLS</b>	<b>160</b>

Of the calls received, 2 were for NA, 3 were for Al-Anon, 10 were for 12<sup>th</sup>-step action, 16 were first-time callers, and 16 were regarding literature. All other calls were for AA meeting information.

\*Amsterdam (2), Clifton Park (2), Cooperstown (2), District 3, Kingston, Lynbrook, Malone, New York City (2), Poughkeepsie, Queensbury, Rochester, and Saratoga Springs (6).

\*\*New Jersey and Oregon.

General office visits	10
Office visits to purchase literature	100
	<b>110</b>

The Office sold \$1,962 worth of AA literature, at list price, and \$462 worth of medallions.

The CDCO website received 1,421 visitors; 88 % were new visitors.  
 The Office received 14 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.  
 All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.