

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
April 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	65
District 2 (Troy-Cohoes region)	22
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	4
	109
Calls for other New York State sites*	20
For out of state**	2
	22
CDCO information	22
TOTAL CALLS	153

Of the calls received, 14 were regarding literature, 18 were first-time callers, and 19 were for 12th-step action. All other calls were for AA meeting information.

*Albion, Amsterdam, Ballston Spa, Clifton Park (4), Cobleskill (2), Cooperstown, Jonesville, Kingston, New York City, Ravena, Rockland County, Round Lake (2), and Saratoga Springs (3).

**Indiana and Rutland, VT.

General office visits	14
Office visits to purchase literature	76
	90

The Office sold \$1,752 worth of AA literature, at list price, and \$321 worth of medallions.

The CDCO website received 1,282 visitors; 88 % were new visitors.

The Office received 17 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.