

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
And Other Data
May 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	59
District 2 (Troy-Cohoes region)	22
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	7
	103
Calls for other New York State sites*	21
For out of state**	1
	22
CDCO information	23
TOTAL CALLS	148

Of the calls received, 1 was for OA, 2 were for Al-Anon, 4 were for 12th-step action, 8 were regarding literature, and 16 were first-time callers. All other calls were for AA meeting information.

*Amsterdam, Canaan, Clifton Park, Cooperstown, Coxsackie, Glens Falls, Greenwich, Hudson (3), Hyde Park, Massena, Mechanicville, New Paltz, New York City (2), Rochester, Saratoga Springs (3), and Woodstock.

**Texas.

General office visits	7
Office visits to purchase literature	105
	112

The Office sold \$2,930 worth of AA literature, at list price, and \$401 worth of medallions.

The CDCO website received 1,323 visitors; 84 % were new visitors.

The Office received 28 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.