

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
August 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	52
District 2 (Troy-Cohoes region)	6
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	4
	76
Calls for other New York State sites*	25
For out of state**	1
	26
CDCO information	30
TOTAL CALLS	132

Of the calls received, 4 were for Al-Anon, 7 were regarding literature, 11 were first-time callers, and 16 were for 12th-step action. All other calls were for AA meeting information.

*Amsterdam, Ballston Spa, Beacon, Buffalo, Clifton Park (3), Cooperstown, Cuba, District 16, Greenville, Kingston, Lake George, Long Island, Mexico, New York City (2), Oneonta, Saratoga Springs (2), Stone Ridge, Syracuse (2), Westchester, and West Hampton.

**Washington state.

General office visits	15
Office visits to purchase literature	68
	83

The Office sold \$1,201 worth of AA literature, at list price, and \$306 worth of medallions.

The CDCO website received 1,104 visitors; 90 % were new visitors.

The Office received 23 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.