

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
December 2019

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	80
District 2 (Troy-Cohoes region)	17
District 14 (Schenectady region)	22
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	5
	132
Calls for other New York State sites*	9
For out of state**	0
	9
CDCO information	31
TOTAL CALLS	172

Of the calls received, 11 were for 12th-step action, 12 were first-time callers, and 19 were regarding literature. All other calls were for AA meeting information.

*Buffalo, District 13, Glens Falls, Orange County, Millerton, Saranac Lake, Saratoga Springs (2), and Ticonderoga.

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General office visits	12
Office visits to purchase literature	49
	61

The Office sold \$779 worth of AA literature, at list price, and \$202 worth of medallions.

The CDCO website received 1,127 visitors; 91 % were new visitors.

The Office received 15 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.