

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
February 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	63
District 2 (Troy-Cohoes region)	8
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	3
	88
Calls for other New York State sites*	15
For out of state**	0
	15
CDCO information	27
TOTAL CALLS	130

Of the calls received, 1 was for NA, 2 were for Al-Anon, 10 were regarding literature, 14 were for 12th-step action, 15 were first-time callers. All other calls were for general AA meeting information.

*Castleton-On-Hudson, Clifton Park, Cobleskill (2), District 5, Glens Falls (2), Gloversville, Greenville (2), Hillsdale, Long Island, Melrose, Oneonta, and Saratoga Springs.

General office visits	13
Office visits to purchase literature	102
	115

The Office sold \$3,341 worth of AA literature, at list price, and \$370 worth of medallions.

The CDCO website received 930 visitors; 91 % were new visitors.

The Office received 39 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.