

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
March 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	100
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	3
	140
Calls for other New York State sites*	23
For out of state**	4
	27
CDCO information	8
TOTAL CALLS	175

Of the calls received, 4 were first-time callers, 4 were regarding literature, and 11 were 12th-step actions. All other calls were for general AA meeting information.

*Clifton Park (4), District 5, Dutchess County, Elmira, Glens Falls (3), Gloversville, Lake George, New York City, Saratoga Springs (8), Schoharie County, and Staten island.

**Los Angeles, CA; Massachusetts; New Orleans, LA; and Philadelphia, PA.

General office visits	7
Office visits to purchase literature	50
	57

The Office sold \$1,242 worth of AA literature, at list price, and \$235 worth of medallions.

The CDCO website received 1,095 visitors; 90 % were new visitors.

The Office received 68 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <http://aaalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.