

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
April 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	76
District 2 (Troy-Cohoes region)	10
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	0
District 18 (Rensselaer-Nassau region)	4
	95
Calls for other New York State sites*	5
For out of state**	4
	9
CDCO information	6
TOTAL CALLS	110

Of the calls received, 1 was regarding literature, 2 were for Al-Anon, 5 were for 12th-step action and 5 were first-time callers. All other calls were for general AA meeting information.

*Fort Edward, Glens Falls (2), New York City, and Rochester.

**Akron, OH; Charlotte, NC; Missouri, and North Dakota.

General office visits	0
Office visits to purchase literature	2
	2

The Office sold \$113 in AA literature, at list, and \$0 in medallions
The CDCO website received 1,071 visitors; 91 % were new visitors.
The Office received 42 emails at chair@aaalbanyny.org. All were resolved.
All CDCO reports are available at <http://aaalbanyny.org/reports>.
Respectfully Submitted, CDCO data coordinator, Tom O.