

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
May 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	47
District 2 (Troy-Cohoes region)	10
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
	70
Calls for other New York State sites*	9
For out of state**	0
	9
CDCO information	3
TOTAL CALLS	82

Of the calls received, 3 were for 12th-step action, 4 were regarding literature, and 5 were first-time callers. All other calls were for general AA meeting information.

*Corning, District 4, Millerton, Moravia, New York City, Round Lake, Saratoga, Syracuse, and Woodstock.

**0

General office visits	0
Office visits to purchase literature	2
	2

The Office sold \$7.25 in AA literature, at list, and \$1.25 in medallions.

The Office was closed due to COVID 19.

The CDCO website received 789 visitors; 89 % were new visitors.

The Office received 24 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <http://aalbanyny.org/reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.