

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
July 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	55
District 2 (Troy-Cohoes region)	21
District 14 (Schenectady region)	18
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	5
	101
For other New York State sites*	20
For out of state**	2
	22
CDCO information	4
TOTAL CALLS	127

Of the calls received, 3 were regarding literature, 7 were first-time callers, and 9 were for 12th-step action. All other calls were for general AA meeting information.

*Delhi (2), District 3, District 5 (3), Far Rockaway, Greenville, Long Island (2), Manchester, New York City (4), Pleasant Valley, Saratoga Springs (2), Saugerties, and Whitehall.

**Michigan (2)

General office visits	0
Office visits to purchase literature	0
	0

The Office sold \$389 in AA literature, at list, and \$36 in medallions. The Office online store is open. Curbside pickup is available on Saturday, noon to 4 p.m.

The CDCO website received 967 visitors; 86% were new visitors.

The Office received 46 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.