

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
August 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	84
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	5
	125
For other New York State sites*	15
For out of state**	0
	15
CDCO information	6
TOTAL CALLS	146

Of the calls received, 1 was for NA, 2 were for 12th-step action, 3 were for Al-Anon, 23 were regarding literature, and 24 were first-time callers. All other calls were for general AA meeting information.

*Clifton Park, Glens Falls, Lake George, Mechanicville, New York City (7), Rochester, Saratoga Springs (2), and Spring Valley.

**0

General office visits	0
Office visits to purchase literature	0
	0

The Office sold \$320 in AA literature, at list, and \$162 in medallions. Curbside pickup is available for literature, etc. on Wed., 5 to 8 p.m. and Sat., noon to 4 p.m.

The CDCO website received 783 visitors; 83% were new visitors.

The Office received 23 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.