

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received
and Other Data
September 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	89
District 2 (Troy-Cohoes region)	18
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	4
	128
For other New York State sites*	19
For out of state**	2
	21
CDCO information	8
TOTAL CALLS	157

Of the calls received, 1 was for NA, 1 was for Al-Anon, 3 were for 12th-step action, 16 were first-time callers, and 20 were regarding literature. All other calls were for AA meeting information.

*Canandaigua, Clymer, Corinth, District 5 (2), Johnstown, Glens Falls, Lake George, Lake Placid, Mechanicville, New York City (6), Plattsburgh, Saratoga Springs, and Syracuse.

**Kentucky, and San Francisco, CA.

General office visits	0
Office visits to purchase literature	19
	19

The Office sold \$485 in AA literature, at list, and \$66 in medallions.

The CDCO website received 1,429 visitors; 84% were new visitors.

The Office received 29 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.