

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received**  
**and Other Data**  
**October 2020**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	76
District 2 (Troy-Cohoes region)	14
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	0
District 18 (Rensselaer-Nassau region)	4
	<b>100</b>
For other New York State sites*	12
For out of state**	<b>3</b>
	<b>15</b>
CDCO information	<b>6</b>
<b>TOTAL CALLS</b>	<b>121</b>

Of the calls received, 2 were for 12<sup>th</sup>-step action, 11 were first-time callers, and 21 were regarding literature. All other calls were for general AA meeting information.

\*Broadalbin, Clifton Park, Fishkill, (2), Greene County, Long Island, Pleasantville, Saranac Lake, Saratoga Springs (2), Syracuse, and Washington County.

\*\*Austin, TX; and East Dorset, VT (2).

General office visits	0
Office visits to purchase literature	18
	<b>18</b>

The Office sold \$342 in AA literature, at list, and \$77 in medallions.  
The CDCO website received 2,062 visitors; 83% were new visitors.  
The Office received 37 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved.  
All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.  
Respectfully Submitted, CDCO data coordinator, Tom O.