

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
November 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	70
District 2 (Troy-Cohoes region)	13
District 13 (Washington-Warren-Essex region)	6
District 14 (Schenectady region)	20
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	7
	123
For other New York State sites*	12
For out of state**	3
	15
CDCO information	13
TOTAL CALLS	151

Of the calls received, 1 was for Narcotics Anonymous, 8 were for 12th-step action, 13 were first-time callers and 13 were regarding literature. All other calls were for general AA meeting information.

*Clifton Park, District 3, District 5, Dutchess County, Hague, Lake Luzerne, Saratoga Springs, Saugerties, Tribes Hill, Utica, Westchester County, and Windham.

**Louisiana; Oakland, CA; and San Francisco, CA.

General office visits	0
Office visits to purchase literature	30
	30

The Office sold \$636 in AA literature, at list, and \$52 in medallions.
The CDCO website received 2,133 visitors; 82% were new visitors.
The Office received 21 emails at chair@aaalbanyny.org. All were resolved.
All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.
Respectfully Submitted, CDCO data coordinator, Tom O.