

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
December 2020

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	48
District 2 (Troy-Cohoes region)	13
District 13 (Glens Falls-Lake George region)	18
District 14 (Schenectady region)	16
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	3
	104
For other New York State sites*	8
For out of state**	2
	10
CDCO information	12
TOTAL CALLS	126

Of the calls received, 2 were for Al-Anon, 3 were for 12th-step action, 8 were regarding literature, and 9 were first-time callers. All other calls were for general AA meeting information.

*Clifton Park (2), Coxsackie, Granville, New York City, and Saratoga Springs (3).

**Tucson, AZ (2).

General office visits	0
Office visits to purchase literature	17
	17

The Office sold \$202 in AA literature, at list, and \$28 in medallions.

The CDCO website received 471 visitors; 77% were new visitors.

The Office received 7 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.