

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
January 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	66
District 2 (Troy-Cohoes region)	17
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	8
	108
For other New York State sites*	12
For out of state**	4
	16
CDCO information	4
TOTAL CALLS	128

Of the calls received, 1 was for Al-Anon, 2 were for 12th-step action, 6 were regarding literature, and 10 were first-time callers. All other calls were for general AA meeting information.

*Clifton Park, Herkimer, New York City (2), Oneonta, Rockland County, Round Lake, and Saratoga Springs (5).

**California; Montreal, CN; South Carolina, and Vermont.

General office visits	0
Office visits to purchase literature	25
	25

The Office sold \$603 in AA literature, at list, and \$153 in medallions.

The CDCO website received 8,443 visitors.

The Office received 23 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.