

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
February 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

| | |
|--|------------|
| District 1 (Albany region) | 51 |
| District 2 (Troy-Cohoes region) | 14 |
| District 13 (Glens Falls-Lake George region) | 10 |
| District 14 (Schenectady region) | 2 |
| District 17 (Hudson-Kinderhook region) | 2 |
| District 18 (Rensselaer-Nassau region) | 7 |
| | 86 |
| | |
| For other New York State sites* | 17 |
| For out of state** | 4 |
| | 21 |
| | |
| CDCO information | 8 |
| | |
| TOTAL CALLS | 115 |

Of the calls received, 2 were for Al-Anon, 5 were for 12th-step action, 9 were first-time callers, and 20 were regarding literature. All other calls were for general AA meeting information.

*Athens, Delhi (3), District 8, Greene County, Kingston, Rochester, Saugerties (2), Saratoga Springs (5), and Woodstock (2).

**Boston (2); Dalton, and West Virginia.

| | |
|--------------------------------------|-----------|
| General office visits | 0 |
| Office visits to purchase literature | 24 |
| | 24 |

The Office sold \$200 in AA literature, at list, and \$122 in medallions.

The CDCO website received 9,148 visitors.

The Office received 7 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.