

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
March 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. Following is the latest monthly report.

Telephone Calls

District 1 (Albany region)	77
District 2 (Troy-Cohoes region)	7
District 13 (Glens Falls-Lake George region)	11
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	5
	118
For other New York State sites*	19
For out of state**	2
	21
CDCO information	9
TOTAL CALLS	148

Of the calls received, 1 was for Al-Anon, 1 was for NA, 4 were for 12th-step action, 12 were first-time callers, and 23 regarded literature. All other calls were for general AA meeting information.

*Amsterdam, Cairo, Cambridge, Charlton, Chestertown, Clifton Park (3), District 5, Dutchess County, Greene County, New York City (2), Oneonta, Oswego, Poughkeepsie, Saratoga Springs (2), and Schoharie.

**Lancaster, PA; and Lexington, KY.

General office visits	0
Office visits to purchase literature	26
	26

The Office sold \$751 in AA literature, at list, and \$139 in medallions.
(Curbside pickup is available: Mon. 2-6 pm, Wed. 5-8 pm, Sat. noon-4 pm.)

The CDCO website received 7,981 visitors.

The Office received 11 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.