

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**April 2021**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

***Telephone Calls***

District 1 (Albany region)	77
District 2 (Troy-Cohoes region)	8
District 13 (Glens Falls-Lake George region)	12
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	6
	<b>121</b>
For other New York State sites*	14
For out of state**	2
	<b>16</b>
CDCO information	6
<b>TOTAL CALLS</b>	<b>143</b>

Of the calls received, 1 was for Al-Anon, 2 were for 12<sup>th</sup>-step action, 2 were for NA, 11 were regarding literature, and 12 were first-time callers. All other calls were for general AA meeting information.

\*Buffalo, Clifton Park, District 11, Mechanicville, New Paltz, New York City (5), Perth, Rochester, Round Lake, and Saratoga Springs.

\*\*Louisville, KY: and Texas.

General office visits	0
Office visits to purchase literature	15
	<b>15</b>

The Office sold \$287 in AA literature, at list, and \$123 in medallions.

The CDCO website received 6,931 visitors.

The Office received 11 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.