

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**May 2021**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office's opening day was November 10, 2005.

***Telephone Calls***

District 1 (Albany region)	99
District 2 (Troy-Cohoes region)	13
District 13 (Glens Falls-Lake George region)	15
District 14 (Schenectady region)	14
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	6
	<b>153</b>
For other New York State sites*	6
For out of state**	2
	<b>8</b>
CDCO information	<b>11</b>
<b>TOTAL CALLS</b>	<b>172</b>

Of the calls received, 1 was for Al-Anon, 4 were for 12<sup>th</sup>-step actions, 10 were for first-time callers, and 10 were regarding literature. All other calls were for general AA meeting information.

\*Clifton Park, Gloversville, New York City (2), Round Lake, and Saratoga Springs.

\*\* Grand Rapids, South Dakota; and Raleigh, North Carolina.

General office visits	0
Office visits to purchase literature	20
	<b>20</b>

The Office sold \$1,369 in AA literature, at list, and \$372 in medallions.

The Office is closed due to COVID. Curbside pickup of literature, etc. is available: Mon 2 -6 pm, Wed 5-8 pm, Thurs 2-6 pm, and Sat 12-4 pm.

The CDCO website received 5,539 visitors.

The Office received 8 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O.