

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**June 2021**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Thurs 10 AM to 6 PM and Sat noon to 4 PM. Opening day was November 10, 2005.

***Telephone Calls***

District 1 (Albany region)	66
District 2 (Troy-Cohoes region)	21
District 13 (Glens Falls-Lake George region)	17
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	8
Unknown region	12
	<b>142</b>
For other New York State sites*	13
For out of state**	2
	<b>15</b>
CDCO information	<b>18</b>
<b>TOTAL CALLS</b>	<b>175</b>

Of the calls received, 1 was for Al-Anon, 1 was for NA, 7 were for 12<sup>th</sup>-step actions, 13 were first-time callers, and 15 were regarding literature. All other calls were for general AA meeting information.

\*Amsterdam, Buffalo, Clifton Park (3), Cobleskill, District 5, Franklin County, Jefferson, New York City (2), Saratoga Springs, and Westchester County.

\*\* Albany, GA; and San Francisco, CA.

General office visits	0
Office visits to purchase literature	25
	<b>25</b>

The Office sold \$1,031 in AA literature, at list, and \$221 in medallions.

The CDCO website received 7,334 visitors.

The Office received 5 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.