

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**July 2021**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Thurs 10 AM to 6 PM and Sat noon to 4 PM. Opening day was November 10, 2005.

***Telephone Calls***

District 1 (Albany region)	45
District 2 (Troy-Cohoes region)	29
District 3 (Catskill-Greene County region)	
District 13 (Glens Falls-Lake George region)	17
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	9
District 18 (Rensselaer-Nassau region)	5
Unknown region	5
	<b>119</b>
For other New York State sites*	13
For out of state**	4
	<b>17</b>
CDCO information	<b>27</b>
<b>TOTAL CALLS</b>	<b>163</b>

Of the calls received, 1 was for Al-Anon, 13 were for 12-th step actions, 18 were regarding literature, and 25 were first-time callers. All other calls were for general AA meeting information.

\*Clifton Park (3), District 5, Dutchess County, Ellenville, Jonesville, New York City, Saratoga Springs (4), and Ulster County.

\*\* California; Rutland, VT; Spartanburg, SC; and Vermont.

General office visits	2
Office visits to purchase literature	33
	<b>35</b>

The Office sold \$1,722 in AA literature, at list, and \$204 in medallions.

The CDCO website received 6,773 visitors.

The Office received 4 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.