

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
August 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Thurs 10 AM to 6 PM and Sat noon to 4 PM. Opening day was November 10, 2005.

Telephone Calls

District 1 (Albany region)	44
District 2 (Troy-Cohoes region)	24
District 3 (Catskill-Greene County region)	7
District 13 (Glens Falls-Lake George region)	16
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	4
Unknown region	9
	116
For other New York State sites*	23
For out of state**	4
	27
CDCO information	16
TOTAL CALLS	159

Of the calls received, 1 was for Al-Anon, 1 was for NA, 13 were regarding literature, 15 were first-time callers, and 17 were for 12-th step actions. All other calls were for general AA meeting information.

*Amsterdam, Clifton Park (2), Corinth, Fort Plain, Mechanicville, (2), Newburgh, New York City (5), Round Lake, Saratoga Springs (6), Schoharie, Walton, and Warren County.

** Lebanon, NH; Northfield, MA; Pittsfield, MA; and South Carolina.

General office visits	3
Office visits to purchase literature	21
	24

The Office sold \$1,217 in AA literature, at list, and \$189 in medallions.
The CDCO website received 9,153 visitors.

The Office received 5 emails at chair@aaalbanyny.org. All were resolved.
All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.
Respectfully Submitted, CDCO data coordinator, Tom O'.